

VICTIM SERVICES HURON ANNUAL GENERAL MEETING REPORT 2022-2023

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A MESSAGE FROM THE **BOARD CHAIR...**

Welcome to the Annual General Meeting for the 2022/2023 fiscal year. We are pleased to take this opportunity to celebrate the success of a committed staff team and Board of Directors. The Board Members include Chair: Jim Dietrich, Vice Chair: Robert Morris, Treasurer: Mike Scott, Secretary: Jo-Anne Fields; and Directors: Tim Poole, Susan Regier, Joe Steffler, Tabatha Fisher, and Mary-Ellen Ducharme.Special Board volunteer is Wayne Cronin who has been a Crisis Responder for many years.

The current staff team consists of Deborah Logue, Executive Director, Karen Redmond, Coordinator of Services and Dawson Currie, Community Engagement Lead. We also have contracted services for a Bookkeeper, Carole Weber.

I am sad to say that this will be the last AGM I share with Victim Services as I am stepping back from the Board of Directors. I have enjoyed the privilege of sharing the journey of witnessing the growth and strengthening of the agency over these last seven years. I look forward to continuing to watch the amazing work this organization does as a cheerleader from the sidelines.

The Board is pleased to recognize that the numbers of survivors we have been able to support continues to grow each year. This is a true reflection to the public awareness and community engagement we have been able to increase across the entire county. Fundraising, social media platforms and community education sessions that have been held throughout the years have also contributed to increase in knowledge of what Victim Services Huron can do to assist people in our community.

Every volunteer, staff, and board member rise above the norm to follow the mission of Victim Services of Huron County. There are many family members, partners, and children who also stand proudly by their loved ones who are risking their own comfort to help others in their time of need. Everyone who contributes, whether directly with victims, or indirectly as a family supporter, is making our County service stronger and more cohesive for the future!

Respectfully,

ames Dietrich

JAMES DIETRICH CHAIR, BOARD OF DIRECTORS



A MESSAGE FROM THE EXECUTIVE DIRECTOR...

This last year has had some transitions within it. April 1, 2022 we moved Ministries from Ministry of Attorney General to Ministry of Community Children & Social Services. With any change there is time needed to adjust and adapt to the new expectations and build relationships with new personnel. I am happy to indicate this transition has gone smoothly. We are also pleased to be getting back to "normal" operation post COVID impacts. This includes more in person opportunities for both education/awareness/fundraising as well as client supports.

Despite COVID being behind us we have seen a shift in the desired form of support from clients coming in through more phone and email referrals rather than in person connections. It is unclear currently if this is a permanent shift. We have been pleased that we continue to offer support in a client centered manner and respond to "where the client is at" referring to both geographically and emotionally. We have also seen a shift in the level of need within our client population. Post COVID has highlighted struggles being faced by our clients to not only be focused on what the referral was based on but typically a compound complexity to issues that may surround the crisis or impact the healing journey.

Being part of a 24hr/365 day a year program can present some challenges to ensure we can provide the best quality of service possible. We rely heavily on our on-call system and support from our volunteer Crisis Responders to ensure every call for support is met in the way the client is requesting it. This may be in person or by phone. It may be during the day or in the middle of the night. When we are called, we respond no matter what the time or location is. Despite these complexities we were able to respond to 195 more calls for support and served 335 more people than the previous fiscal year.

Victim Services of Huron County has fantastic people; the volunteer Board, volunteer Crisis Responders and the staff make this work appear easy and makes support to people that need it a reality! Thank you to the staff and a special thanks to ALL the volunteers - you are all truly appreciated.

It is my pleasure to thank the Board of Directors for the valuable work they do in sharing their areas of expertise and guiding our organization forward. We appreciate your energy and commitment to making VSHC valuable, accountable, and successful. Your magnitude of support and the MANY hours you contribute often goes unnoticed, but I am very aware of your time, energy and commitment and I am grateful. I am sad to see Jim Dietrich and Tabatha Fisher, two Board members leave the organization. The wealth of support and encouragement the Board offers is difficult to summarize and demonstrate the full appreciation it deserves.

The ongoing services and program development would have not been possible without the generous support from our donors, funders, volunteers, stakeholders, direction from the Board of Directors and the commitment of the staff. In partnership with VQRP+ (Victim Quick Response Program+), we continue to advocate for the needs within our community. We strive to better communicate the uniqueness of our program to the public. We will focus on outcomes and learn what impact VSHC has on the community - and how to achieve better program results.

VSHC recognizes and appreciates our supporters: Ministry of Community Children and Social Services with special thanks to Sam Curtin, Huron County Ontario Provincial Police and Inspector Jason Younan, Emergency Service Departments, Hospital services and our Community Stakeholders.

DEBORAH LOGUE EXECUTIVE DIRECTOR

Treasurer's Report



We continue to constantly look for new ways to enhance our services and fundraising opportunities are a key component to that. We thank everyone who has contributed to the success of these activities.

> MIKE SCOTT TREASURER

2022-2023 By The Numbers...



8600+ VOLUNTEER HOURS DONATED

4400+

EOPLE REACHED THROUGH PROACTIVE EDUCATION PROGRAMS

24/7 SUPPORT AVAILABLE 24/7, 365 DAYS A YEAR 1137 PEOPLE SUPPORTED

1693 FOLLOW UPS COMPLETED

3,399 SQUARE KILOMETERS



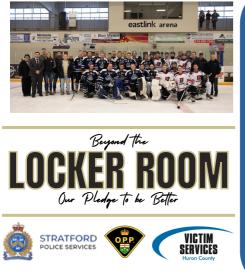
STRENGTHENING COMMUNITY TIES

IN OUR SCHOOLS

We continue to make measurable progress in the areas of prevention work and in strengthening ties to the education community. As an agency we are proud to share a formal CRES agreement, allowing us to provide services within our local schools to those who need it. Furthering our efforts to prevent rather than react, we are proud to have collaborated on numerous policies within the schools around the support of sexual exploitation, child abuse, and human trafficking. This year we were also proud to launch a collaborative effort alongside the Huron Perth Catholic District School Board aimed at raising awareness around Human Trafficking concerns in rural communities. This included student, parent, and educator sessions on how we as a community can do our part to end this horrible crime.







ALONGSIDE OUR POLICE PARTNERS

As an agency, we are extremely appreciative of our close working relationship with our law enforcement partners across the region. This has included numerous collaboration opportunities for both in person and virtual events, as well as joint initiatives such as our Beyond the Locker Room Pledge Program. All of these efforts, in combination with our ongoing crisis support to first responders target the goal of making support more available to those who need it, as well as promoting healthy community – law enforcement relationships. We are extremely excited to continue to build on these opportunities through future training, support opportunities, and community events similar to the many successes we shared in 2022-2023.

IN OUR COMMUNITY

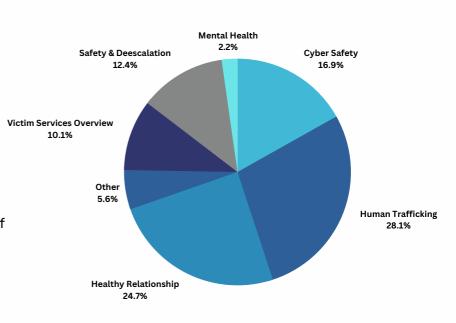
On top of the formal agreements and partnerships which our agency truly appreciate, we were proud to support and engage with a number of community social services as well as members of the general public this year. This included opportunities to work alongside and support staff from multiple local hospitals, members of the Children's Aid Society, workers from the Canadian Mental Health Association, numerous community groups and clubs such as the Lions Club, Optimists, local sports teams and more! These organizations, as well as the many members of the general public we crossed paths with this year, offer us the ongoing opportunity to promote help for those in need, and create a stronger, healthier community for everyone!



PREVENTION & PUBLIC EDUCATION

The agency feels it is imperative to provide education and awareness to the public to reduce the amount of victimization that takes place. We have developed community training presentations on many topics we feel can support the reduction of gender-based violence crime. We have been able to present these topics within our high school system as well as at Community events; Health Relationships, Cyber Safety and Sextortion, Human Trafficking 101, Human Trafficking Advanced Level, Impacts of Privilege, Trauma and Violence Informed Approach, Threat & Risk assessment as well as Mental Health & Addictions.

There is a stereotype that allows people to believe the issue of Human Trafficking and other Gender Based Violence crime does not exist in Huron County. Our information and experience indicate it does exist; it just looks a little different than it does in our neighbouring urban centres. We have been able to reach a total of 3,360 youth since April 1st, 2022, until March 31st, 2023, as well as 852 professionals and 238 additional community members in the area.





INDIVIDUALS REACHED THROUGH PROACTIVE EDUCATION PROGRAM - 4,450 TOTAL

"When we identified a need for de-escalation training, Victim Services Huron County were there to help. They were responsive, adaptable, and open to multiple training formats. We were able to access training when we needed it and to extend invitations to other hospices in the region to attend. VS Huron adapted the training to our setting and the needs we had identified. It was a very positive experience of partnership between community services, and we would certainly reach out again in the future."

- Erin E. Donald, Huron Hospice

Services **Provided...**

Victim Crisis Assistance Ontario (VCAO)

The Victim Crisis Assistance Ontario Program provides support for individuals affected by crime and tragic circumstance and is victimcentered and culturally competent. The menu of services offered by the program includes:

- 24/7 on-scene crisis intervention.
- Addressing immediate safety concerns.
- Community support sessions, needs assessment.
- Development of a personalized referral form or service plan.
- Safety planning.
- Referrals to counselling and community or government support services.
- Enhanced support and follow up.

The Program objectives are:

To provide crisis intervention, emotional support, information, and referrals to individuals affected by crime and tragic circumstances.
To reduce the likelihood of further harm by helping a client identify and

address safety issues.

• To help clients identify their needs and concerns and develop strategies to address them.

In addition to on-site crisis Intervention, other services offered through the VCAO program include:

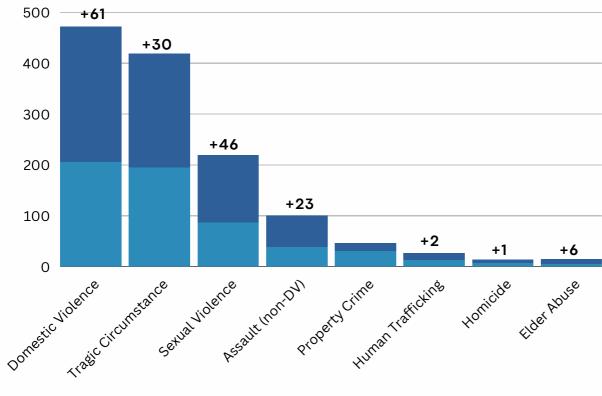
- On going follow up phone support and check in sessions with clients waiting for services.
- Safety planning for all eligible victims of crime.
- Referrals to appropriate community supports and services.
- Provision of cell phones for eligible victims.
- Needs assessments and customized service plans.
- Assisting eligible victims with emergency transportation to a safe location; crime-scene cleanup; funeral expenses; emergency home repairs to items that pose a safety risk; and emergency counselling.

ON Ontario Network **VSP** of Victim Services Providers

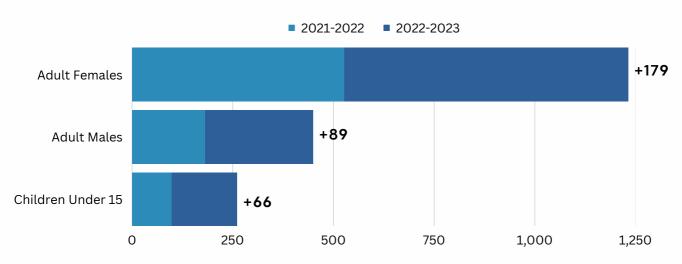
- Enhanced support for vulnerable victims.
- Referrals to community agencies.

TOTAL CALLS FOR SUPPORT: 772





TOTAL NUMBER OF SURVIVORS SUPPORTED - 1137



Key Notes

As the number of people supported each year grows year after year, the complexity of the needs of people touched by these crimes also rises!

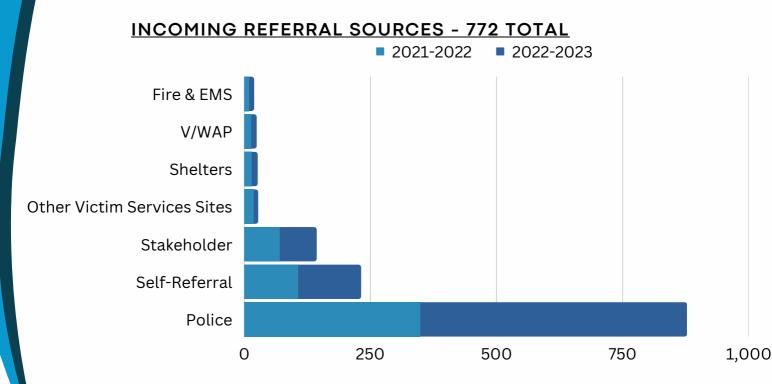
We have seen an increase in the frequency and level of violence within each situation. This impacts the speed and ability to heal and move through the trauma to a place of feeling safe again!

There is wide spread impacts to not only the survivors of the direct crime but also the vicarious trauma sustained by the witnesses and loved ones.

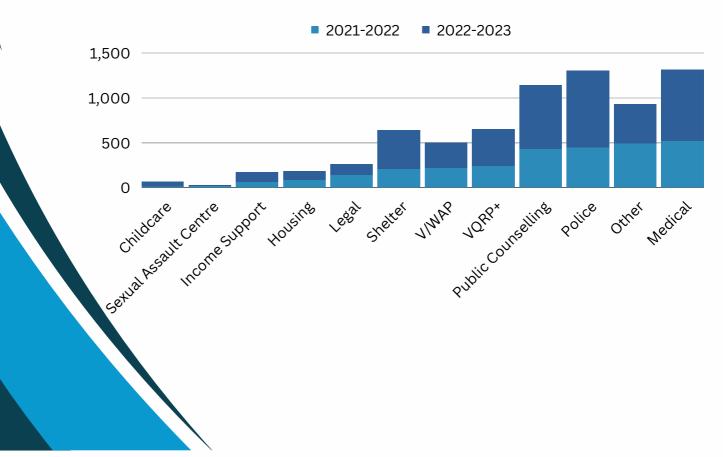
Referrals

Referrals are accepted either from within the County or outside as long as the victim resides in Huron County they can be offered support. If the client changes Counties they can be referred to the Victim Services in that area and continue to receive supports.

Our primary referral would be the OPP although in recent years the self referrals have increased significantly. The organization has worked hard to build collaborative relationships with community stakeholders which is illustrated in the increase of "other" referral sources. Public speaking events, media coverage and community presentations have also contributed to the increase in knowledge of the service and provided comfort for people to come forward and seek assistance.

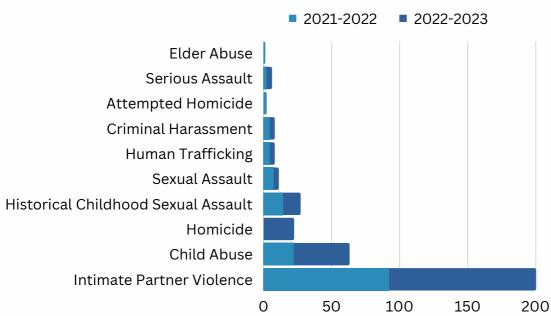


OUTGOING REFERRAL SOURCES - 4320 TOTAL



Victim Quick Response Program (VQRP+)

The Victim Quick Response Program (VQRP+) responds to the most urgent needs of victims of violent crime, offering timely access to resources and emergency funds. Victims might be eligible for financial assistance related to emergency expenses - securing premises, transportation, crime scene clean-up, funeral expenses, counselling services - short-term, early intervention. Victim Services will apply on behalf of a victim of crime to explore what supports they may be eligible for.



INDIVIDUALS SUPPORTED BY VQRP+ BY CRIME TYPE - 202

Fundraising Summary

Victim Services is grateful for the support of individuals, groups, and foundations in the community. We received 228 separate donations from Families, Community Groups, Corporate Sponsorships and Individuals this year! Please see the list included for all of those who helped to contribute to our success this year!

Home Security 4.8% Donations from our community play 5.8% a large role in enhancing services available to individuals who are Counselling struggling. Fundraised money 15.4% directly supports clients not covered financially through ministry funding. These funds are used to directly cover practical needs of clients like **Cell Phone** counselling, basic needs (diapers, 6.7% food vouchers, groceries, etc.), **Basic Needs** transportation, and cell phones 67.3% required to maintain contact for safety, amongst many other needs as they arise.

BOARD OF DIRECTORS

Jim Dietrich (Chair) Robert Morris (Vice Chair) Jo-Anne Fields (Secretary) Mike Scott (Treasurer) Tim Poole (Director) Susan Regier (Director) Joe Steffler (Director) Tabatha Fisher (Director) Mary-Ellen Ducharme (Director)

Dashwood Goderich Hensall Kingsbridge Wingham St. Joseph's Seaforth Goderich Exeter

Joined 2016 Joined 2016 Joined 2016 Joined 2016 Joined 2016 Joined 2017 Joined 2019 Joined 2019 Joined 2020

ACTIVE RESPONDERS

Shelley Bender **Kim Cuthbertson Bonnie Hastings Brandon Koetsier** Joni Reinhart Nicole Russell Wagner Valdez

Alicia Bennewies* Brandy Gagnier Holly Howson* Jacqui Laporte Lois Reinink Megan Shouldice Patty Vandermeer

Brenda Burkholder Nancy Hamelin Jess Keller Katelyn Little Shawn Reinink Marly Sauire Katie Wilson

Wayne Cronin Alex Harmen* Kathy Knechtel **Bobbi Jo Liu* JoAnn Robinson Marion Taylor** Tim Wylie**

Years of Service Awards *5 Years of Service **15 Years of Service

RESPONDERS ON LEAVE

Julia Pearson-Boyd Mitch McIntyre

DEPARTING THE AGENCY

Pam Bieman Angela Gould **Janette Holmes** Rosa Snopko

Nicole Chapman Stacey Hallahan Nicole Miller Martina Tait

Yasmin Eddijili Ally Henry Andrew Rau Sara Tapsell

Miranda Greidanus **Chad Higinell Davis Smith** Vicki Whiting

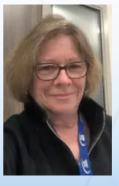
CURRENT STAFF TEAM



Executive Director



Lead Crisis Responder Dawson Currie



Coordinator of Services Karen Redmond

RECOGNITION OF MONETARY DONORS

Organization Donations

Individual Donations

- Auburn ESSO Alberta Beef & Health Solutions Benevity Causes Bio Agri Mix Blake Buildings & Renovations Blessings Bluewater Office Equipment Brock Women's Hockey Brussels Legion Brussels Legion Brussels Livestock (Gamble & Rogers Ltd.) Canadian Cattle Association Charity Aid Foundations Claybird Gun Club Clinton Kinsmen
- Clinton Optimist Compass Minerals Fear Family Farms Fischer Glass Goderich Legion Hay Communications Hogervorst Foundation Howick Mutual Insurance Huron County Beef Producers Huron Tractor Ltd. IODE Maple Leaf Chapter JM Morgan Jockey Plastics North America Knox United Church Londesborough District Lions

Aaron Bromley Alfred Dykstra **Amy Murphy** Andrea & Rob Stevenson Andrew & Andrea Kramer **Annette Gerdes Barb Wilker Becky Beuerman** Belinda Skuta **Bill & Cindy VanNes** Bob & Cheryl Strohm **Bonnie Baynham Brad & Christine Knight Brenda Fizell Brett & Laura Fischer** Bruce & Lori Palmateer **Bruce & Michelle Blake** Bruce & Sharon Wilbee Calvin, Rob & Steph Semple Carole McLachlan **Cas Bayley** Catherin Agar & Arjan Kouwenberg Cecil & Bonnie Payne Chad VanderMeer **Chaffe Family Clark Family Clinton Garniss** Corry & Doug Shouldice **Curtis & Christina Hayes** Dana Stevenson **Darlene Hymers** Darryl & Jodi Houston

Dave & Brenda Linton Dave & Joyce Ireland Debra Moran **Debra Shelley Dennis Schroeder Dianne & Phillip Blake Dianne McGregor Don & Darlene Fischer** Don & Kittie MacGregor Don & Monique Baan Don & Pat Nolan **Don Sholdice** Donald & Dianne Bray Donna & Mervyn Bauer Dorene Cardiff, Uli & Regan Ryter **Doris Taylor** Dorothy & Bob Cumming **Doug Moore Dwight Hallahan** E.J. Newell Em & Annette Lewington Flanagan Family Flood Family Floral Becker-Morton Fred & Heidi McClure **Fred Stevenson** George & Cheryl McCall **Gwen Deverequx** Harrison Burgsma Heather McDonald Heather McDougall Helen & Peter Albers

Londesborough District Lions Maitland Family Dental Metzger Vet Services MGM Townsend Tire **Ontario Cattle Feeder Association Optimist Club of Howick Orr Insurance Orr Insurance Royal Canadian Legion Branch 420 Russett Farms** Seaforth Golf Club Seaforth Lions St. Peter's Catholic Women's League The Yoga Den Goderich **Trinity Christian Reform Deacons** Wroxeter Rippers HCFL

Helen Lyons Ivonne Albers J.R. Richmond Jacqui Laporte James & Anne Finlay James & Linda McDonald **James Wilbee** Jane Swep Jason Hallahan Jenn Evans Jerry & Barb Laidlaw Jim & Danica McNichol Jim & Marg Anderson Joan McPhee Jo-Ann McDonald **JoAnn Robinson** Joe & Miriam Terpstra John & Arlene Berenderson John & Lisa Huether John Bijman & Hannelore Menke Judd Stevenson **Judith Smith** Judy & Ken Shortreed Judy Costello June Osborn Karen Redmond Kassandra Crawford **Katherine Proctor** Kathryn Bruce Keith & Gloria Wilbee Kenneth & Valerie Pethick Kevin & Heather McArter

Individual Donations Continued

Kevin Somerville Kim Gray & Family Kim Heroux-Robinson Larry & Jane Rundle Laurie Chapman Linda Taylor Lois McCutcheon Lois Reinik Lonnie & Grant Henderson Lori Vanstone Lynda & Bryan Vincent Lynne & Tom Cronin **Madeline Steiss** Margo Middelkamp Marianne Dykstra Marie Nolan Marion McFlrea Mark & Tracey Swart Mark Veenstra Mary & Bob Van Der Pryt Mary Jane Littlejohn Mary Kreutzwiser Maureen Cole Maureen McCutcheon Mervyn & Donna Bauer Mervyn & Donna Bauer Michael & Judy Gardi Michael & Valerie Watson

Michael Alexander **Michelle McNichol** Mike & Shirley Ann Boven Murray & Marlene Fischer Murray & Sherry McCall Nancy & Alan Walker Neil & Marie Mitchell Nicole Middelkamp-Hope Patrick Armstrong Pete & Leisa Albers Peter Draper Peter George Peter Marita Lefor Ralph & Betty Watson **Richard Sotelo** Rick Portena & Family Roger & Cathy Thompson **Russ Gibson Ruth Bauer Ryan & Heather Devries** Shannon Craig Sharon & Murray Blake **Sharon Berry Sharryl Riley** Sheila & Kim Newbigging **Shelley Bender Shirley Baker** Stacey & Rob Cornelis

Stephanie & Jeff Allan Stephen & Kim Dullard **Stephen Johns** Steve Kinsman Steven & Marnie Knight Steven & Rita Bowers **Steven Steiss** Sue Stevenson Suzanne Mielhausen Tammy Purdham **Tevor Latta** Theresa & Stephen Kolkman **Tiffany Kittmer Tim Fritz** Udo & Hilltraud Kraft Valerie Shortreed Verne & Nancy Bridge Warren & Jean Currie Warren & Judy Beuerman Wayne & Melitta Cronin Wendy & James Williams William & Susan McGavin **Yvonne & Harvey Hoggart Yvonne & Leslie Knight**

To Our Donors...

We want to acknowledge not only the financial donations but also the donations of necessary items. Your generosity directly supports victims and survivors in our community, offering them vital assistance during challenging times.

Your investment to the agency make a powerful impact, enabling us to enhance supports available to those affected by crime and trauma. Your contribution helps empower individuals and families, allowing them to heal and rebuild their lives. We are truly grateful for your commitment to our cause. Your donations bring hope and make a real difference in the lives of those in need.

With Immense Thanks, The Victim Services Huron Team



STAY UP TO DATE WITH ALL THINGS VICTIM SERVICES...

VICTIM SERVICES OF HURON COUNTY



VICTIM SERVICES HURON

@HURONVS

CHECK US OUT AT OUR UPCOMING EVENTS!

VICTIM SERVICES DAY AT THE BALL PARK AUGUST 20 - WROXETER

DANCING WITH THE STARS! october 21 - goderich

WE ARE ACTIVELY RECRUITING:

- BOARD MEMBERS
- **VOLUNTEER CRISIS RESPONDERS**

TO APPLY CHECK OUT:

WWW.VICTIMSERVICESHURON.CA

